

Eastern Region Operations Center Log
Chronological Events of Hi-Jacking Crisis
As of 01/02/02 at 10:25

Chapter 1 Tuesday September 11, 2001 Eastern Region Operations Center Log

0910 Established Command center in Operations Center
0910 NY ARTCC reports that 1st aircraft to hit was AA#77

0915 AT reports that the second aircraft to hit the world trade center was

0917 EWR ATCT suspends operation first aircraft possible MD-80

0920 AT reports three a/c missing from radar
UALA flt. #175 missing from radar
Deployed all agents to IAD believe AA flt #77 came out of IAD
AA flt 77 lost at 0925 outside of York, Kentucky

0925 AF Mgr NY TRACON reports EWR ATCT evacuated
0925 AF MGR NY TRACON reports 2 Nassau police cars at NY TRACON
0925 2 Suffolk police cars at NY ARTCC

0938 VFR aircraft hitting West Side of the Pentagon

0940 UA flt 93 descending towards Cleveland reported by Cleveland ARTCC
0942 UA flt 93 EWR-SFO report of a bomb threat on board and screaming in cabin
0940 DL 1989 possible hijacking on ground in Boston reported by BOS ARTCC
0940 all three NY airports closed reported by JFK OPS
0940 Dulles Airport closed
0950 DL 1989 airborne over Ohio
0950 AT diverting all traffic away from Washington area
0943 26 fed plaza closed reported by regional administrator
0949 DL 1989 B767 airborne hijacking situation
0955 UA flt. 93 reversing course at this time heading towards Washington area
0955 DL 1989 landing in Cleveland as a precautionary confirmed not a hijacking
1000 UA flt. 93 20 miles NE of Johnstown, PA 1000 PIT evacuated ATCT
1000 top of WTC collapsed in street
1000 at 1203 Zulu twin departed POU heading SW believed to be first a/c to hit WTC
1000 UA flt #93 21 miles east of Johnstown no radio contacts 800 ft.
1000 White House, Pentagon and Capitol, State Dept. Treasury being evacuated
1005 911 call received by Illinois SP from cell phone from pax on UA flt 93 three hijackers onboard with knives and bomb threat rushing cabin reported by GL region
1005 DL 1989 landed safely at Cleveland, no problems
1010 Tactical Command center released military, SAR, law enforcement
1012 UA flt 93 crashes at Somerset, PA
1013 Fire reported at Washington Mall
1015 a/c departed Orange County airport after being told not to
1016 Air Force 1 launched from ADW
1020 Sikorsky helicopter 601S was a/c that hit WTC first
1020 National Ops Mgr – full stop on arrivals
1025 stopping traffic at all satellite airports
1030 2nd WTC tower collapsed
1030 unconfirmed report that hijacked aircraft heading towards New York
1030 all office bldgs in Washington DC being evacuated
1030 DL 1989 on the ground flaps up, police responding in Cleveland
1035 DL 1989 pilot confirmed that it is not being hijacked although flaps are up
1035 any int'l inbound aircraft are not to land in DC area

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1038 JFK FSM confirmed that AA flt
1038 AA flt 77 is in Kansas City area heading westbound
1039 preliminary report of fire at Camp David
1040 IND ARTCC reporting female on 122.6 Elkins telling all a/c to land or will be shot down
1042 AEA-600 calling all Non tower a/p asking them to close
1045 per AT 500 no a/c to be landing in Eastern Region
NAM 2 cleared to depart out of DCA to New Orleans

1059 unconfirmed report of a crash in Ashland, Kentucky possibly AA flt. 77
1103 AT NAM 4 request to change destination to DCA
1110 NAM 4 confirmed to go to DCA
1115 Security Control of Air Navigation Aids (SCATANA) procedures being discussed
1115 DL 1989 has confirmed that it is a hijacking in Cleveland, swat teams enroute
1116 Port Authority closing all bridges and tunnels
1117 WDC CASFO confirmed that no cargo or mail on flt AA 77
1118 UA flt. 947, Air Canada flt 065 and CALA flt 57 possible hijacking, preliminary
1120 DL 1989 taxiing to gate at Cleveland, not to be under distress
1120 AA flt 77 reported JFK FSM reports at gate 2 three Arabs on board unknown a/c, unknown
terminal refusing to get off aircraft at JFK
1125 UALA flt 23 inbound deplaned except for three Arabs who stayed on board refused to get off at
JFK terminal 7 Port Authority responding
1130 Eastern Region goes to Security Condition C
1130 UA 175 identified as one of the a/c that hit WTC
1135 Conn Army Nat Guard send three helicopters requested by PA to assist in rescue mission
1145 the following airlines confirmed all a/c accounted for: Southwest, CAL, USAA, UALA, NWAL,
ATA

1150 Delta #1989 de-planing on TARMAC in Cleveland
1153 military intercepted a/c in New England—a/c allowed to proceed after proper identification
1158 FAA Tac Net reports JFK Terminal 7 Gate 2 unfounded incident however Terminal has been
evacuated

1204 Nomads 077, 261,097 with lead 261—Nomads 216, 004, 120 going to Teterboro from Bradley to
assist in rescue at WTC as requested by PAPD
1210 confirmed Delta #1989 non-incident
1207 Deputy Director ATF requesting flight from MKC to DCA
1208 Teterboro releasing 5 medivacs

1210 DCA FSM received request from DCA command center to send FAA rep's to staff DC command
center
1215 UA #23 AT JFK non-incident
1220 Secret Service taking over all Federal Buildings in Garden City, Kansas
1220 NAM 2 taxiing for dept. from DCA to New Orleans-ETA 1350
1225 FBI reports that there is an Agent in Chicago reporting that there is an aircraft over Anchorage
reporting distress
1227 5 flts over Alaska were being held (UA 800, UA 882, UA 850, UA876, UA884, PSI working
situation
1231 NAM 2 airborne estimated time of arrival 122 minutes
1235 AA #77 believed to be a/c that hit Pentagon, not crashed in Kentucky
1239 Govern. PA on State Trooper Helicopter from Erie to Middletown
1240 FAA Administrator declares all facilities implement Secon Level Delta
1243 any request for Life Guard flight must be coordinated through 703-787-8179 or 8359
1252 Delta #1989 hijack unfounded
1300 all non-essential personnel have been ordered to evacuate RO, NYPD conducting floor by floor
search, Sgt. and five officers assigned to perimeter, reported to FAA TAC at 1258
1300 Sikorsky helicopter N601S now believed not to have hit the WTC
1306 FBI reports to FAA TAC Net that NTSB secured and ready to receive flight recovery

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1318 a Korean flt, call sign unknown, inbound to LAX has reported being hijacked twice, unconfirmed, sketchy info

1320 WP reports U-Haul truck unattended at LAX, FBI investigating

1324 Korean Air 17 being diverted to Canada non-event, Korean Air 23 ?

1335 Korean Air #85 to Alaska squawking 7500

1339 FAA Tac Net requesting if Eastern Region has direct contact with DOD

1330 PA State PD confirmed that helicopter in Wilkes-Barre circling nuclear power plant was crop duster and is on ground with police responding....Sgt. PA State PD reports that crop duster owned by Triple F Crop Dusting..Benton, PA Tail # N4798R..will be kept on ground

1345 Korean Air #85-confirmed by Anchorage Center-NON-EVENT

1353 report by local citizen that 747 flying down Hudson River at low altitude

1400 a/c over Hudson could be AF re-fueler assisting fighter a/c: KC 135 a/c

1405 Great Lakes AT reports that they reviewed tapes of UAL flight #93 tapes revealed struggle on board at 1328hrs...12 seconds later someone transmitted something in foreign language....a/c climbed accelerated...past Pittsburgh and crashed in Sommerset, PA

1408 Eastern Region AT reports no commercial flights airborne on eastern coast

1500 unconfirmed report of a single engine aircraft dep from PIT to DCA

1500 FLt Standards CMO reports all US a/c accounted for, USAIR flt 930 back to Madrid, no hijacking

1513 WP AT reports bomb found in parking lot 2 of LAX evacuating tower, EA reported to TAC Net

1513 WP affirmed LAPD is going to detonate vehicle in LAX

1520 TAC reports White House reports that USAir flt. #937 or 930? 120 nautical miles heading for PHL military scrambling

1524 PHL ATC and USAir Ops report no int'l inbounds due in

1525 PHL reports no info on USAir flt 937 or 930

1530 unconfirmed reports that Air France flt. #76 from DeGualle to PHL 20 miles south of LI

1530 NY ARTCC reports no a/c in area Air France flt false target, area sterile

1540 AT confirms a/c in Cumberland, MD are military a/c, not commercial a/c

1550 WP reports that LAX situation is clear, vehicle contained documents and fishing wire, no bomb

1615 WP AT reports SFO being evacuated for security reasons, not confirmed at this time. Terminal being evacuated, not FAA facilities

1616 EA AT confirms tail number of Sirkorsky helicopter was 7601C, believed not to be a factor

1620 AT faxed UA flt 175 data to headquarters

1610 WDC CASFO Mgr reports that AA flt 77 from IAD tail #N5BP arrived last night as AA flt 144 from LAX to IAD, remained over night were 2 selectee bags on board, FBI conducting interviews

1615 AEA720 Mgr reports that he enroute to Trans Canada in Montreal City, Anna Hicki remaining in Quebec City

1640 AA flt. 77 pax manifest received by EA CASD

1751 AT reported all civil aviation flights have been grounded except military, law enforcement and 3 government go teams and aircraft operating under advisory 42

1808 TAC Net reports explosion at Dayton, Ohio VA hospital

1858 LAATC reports a twin engine heading towards LAX unknown at this time.

1948 FBI request copy of ATC tapes coordinated with Bob McClaughlin at FAA HQ

2045 AALA closed until Thursday (9-13-01)